

SUSTAINABILITY POLICY



At TASIGO Hotels in Kazan, our award-winning hotels at the heart of Kazan, we aim to strike the perfect chord between the traditional and the contemporary, the functional and the beautiful. Located in an iconic Art Nouveau building from 1910 that was repurposed with state-of-the-art technologies, we act with a dedication to preserve the past as we work towards the future. In line with STAY IN HARMONY project of TASIGO Hotels, we recognize our impact on the environment and we aim to reduce it by every manner that are available without compromising the excellence in our way to welcoming our guests. With the vision of forever protecting and nurturing our people and environment in every way possible, our hotel identifies and refines existing policies clearly following the standards, legislation. In order to achieve continual improvement, we have implemented the Sustainability Management Plan, which focuses on engaging our guests and employees to join our green journey in building a more sustainable hotel.

The TASIGO hotel's top managers undertake to comply with Russian and International legislation, emission standards and ecological rules, constantly improve the eco-management system and prevent environmental pollution.

The hotel benchmarks the resource consumption to effectively identify current operational performance and take all efforts to reduce the environmental impact caused by normal operation. According to the benchmarks, we promise to reduce energy, water and resource consumption, reduce waste, increase recycling and raise the use of environmentally friendly products and services.

Made by ESG Community manager Maria Tabarovskaya

Adopted by General Manager Sevda Musayeva

Green Initiatives in the hotel:

- Energy Conservation
- Water Conservation
- Recycling and Waste Reduction
- Make guest rooms greener – Room Amenities, Green Room Rate, Towel Cards
- Cleaning Products - Choosing cleaning products wisely with minimum impact on the environment
- Shop local - Careful selection of local food products at the hotel restaurant
- Encouraging guests to make sustainable decisions
- Compost and donate food from your kitchen
- Food Preparation - Organic food and beverage options are used when requested
- Spa – Eco products and services of local origin are preferred
- Green events - Paperless meetings, Eco decorations

We are undertaking the following actions to reduce our negative impact on the environment, by:

- Use low-energy light bulbs in public areas.
- Use electronic mail where possible to reduce the use of paper.
- Turn off unnecessary lights and taps.
- Buy in bulk.
- Recycling metal, paper, newspapers, cardboard, glass, plastic, batteries, fluorescent and long-life bulbs and cartridges.
- Operating a 'Shut down' policy for office staff to turn off computer equipment and printers when not in use.

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- Reducing our usage of paper by printing double-sided.
- Encouraging our guests to explore the local attractions by public transport, bicycle or on foot by providing information on walks, cycle routes and electric scooter hire information and bus and tube timetable at Reception.
- Use more organic produce, seasonal vegetables and local produce.
- Use recycled paper for brochures.
- Get involved in local community projects.
- Donate bathroom products to local homeless charities.

We would like to enlist the help of our guests in achieving our aims by asking them to:

- Turn off lights when leaving the room.
- Turn off the television when leaving the room.
- Turn off taps.
- Limit the use of air-conditioning or heating and turn it off when a window or door is open to the outside.
- Leave newspapers out of the bins so they can be collected separately by the housekeeping staff.
- Towel Cards
- Green Room Rate
- Room Amenities "Upon the request"
- "Stay in harmony" cubes with QR code for linen, recycling, menu, room amenities

Environmental Commitments:

We hold ourselves to the highest possible standard to fulfill our responsibilities towards our guests, our team, and the global ecology.

We embrace green initiative practices and eco-friendly modern technologies to reduce our carbon footprint and to remain in harmony with nature.

We will always comply with the law in all our actions and will continuously review our policy to improve our environmental impact.

We commit to reducing our resource consumption by monitoring and taking actions to minimize our water and energy use.

We aim to reduce our waste production and segregate when it's possible and local structures are in place to manage safely different kinds of wastes.

We take good care of our employees and provide opportunities to improve their knowledge about sustainability and ways to implement best practices during their work and when they are at home.

We are hiring local talents and we propose training to ameliorate their capacities and let them access managerial positions.

We encourage our staff to present "Stay in harmony" to our guests, suppliers, contractors, agents, and wholesalers.

We have appointed a Green Team who is in charge of ensuring ongoing sustainability performance.

We wish to bring awareness to our guests about the topic and provide a luxury service with unforgettable experiences in the respect of the environment.

We focus on our suppliers to source local products and certified items when available.

We focus on environmental considerations in operational practices to prevent and control pollution.

We support the local communities to share the knowledge we managed to gather.

We aim to continuously improve our dedication to the topic and start regularly new projects in line with this policy that will be annually reviewed.